

Cost to the Government

When there are unused seats on Patriot Express missions and you fly on commercial airlines for official travel, taxpayers (you) pay twice for the unused seat!

Baggage Allowance

Each passenger is authorized two pieces of checked baggage not to exceed 70 pounds and 62 linear inches (sum of length+width+height) each. Bags larger than 62 linear inches and/or heavier than 70 pounds will be counted as two pieces and charged as excess baggage. Piece rate prices can vary depending on your destination but will not exceed \$120. Excess baggage/pet fees can be paid by cash, check or credit card.

Excess Baggage is Not Authorized for Space-Available Passengers.

Carry-on Baggage must fit under the seat in front of you or stowed in an overhead bin. Approximate dimensions are 9" x 14" x 22" for a total of 45 linear inches.

Baggage Exceeding 80 Linear Inches and/or 100 pounds WILL NOT be Accepted. Disposition of unauthorized weight or oversized baggage is responsibility of the owner/traveler and you will have the option to acquire boxes or purchase luggage to meet authorized weight/dimensions.

Controllable Carrier Delays. Delays within control of the carrier, e.g., maintenance or late arrivals. If delay extends over a meal period, all manifested passengers will receive hot meals, billeting and transportation to/from meal and billeting areas. **NOTE:** This only applies to Space Available passengers that are thru-load to their final destination. This does NOT apply to originating Space-A passengers unless aircraft has blocked out (pulled away from gate). If DUTY passengers, NOT Space-Available passengers, miss their commercial connecting flight caused by an AMC mission delay, and arrival at manifested destination is two or more hours after scheduled arrival time or passenger receives their baggage late, contracted airline will reimburse you for fees imposed by your commercial airline. An AMC boarding pass and documentation from the airline charging you this fee will be required to claim any reimbursement.

Non-Controllable Carrier Delays. Delays not within control of the carrier, e.g., inclement weather or Air Traffic Control delay, the Government assumes responsibility for all manifested passengers. If this type of delay requires an overnight stay, lodging, to include transportation to/from, is provided. Meals are responsibility of the traveler and are reimbursable through official travel per diem.

Patriot Express and Commercial Airline Comparison

PE — Leg Room 34" Business Class Meals

Commercial — Leg Room 31-32" Coach Class Meals

For more information, visit our AMC Travel Website:

<http://www.amc.af.mil/amctravel/> or contact one of the AMC Commercial Airport Locations below, Local Transportation Office or any AMC Passenger Terminal

AMC Commercial Airport Locations

Baltimore/Washington International Thurgood Marshall Airport (BWI)

Toll-Free (877) 429-4262

DSN 243-6900 Comm (410) 918-6900

Fax DSN 243-6932 Comm (410) 918-6932

E-mail: bwipax@us.af.mil

Seattle-Tacoma International Airport (SEA-TAC)
(253) 982-3504

Flight Recording (253) 982-0555 or DSN 382-0555

Fax (253) 982-3506 or DSN 382-3506

E-mail: seattle.gateway@us.af.mil

HQ AMC Passenger Policy Branch

E-mail: amc.a4tp@scott.af.mil



**Unrivaled Global Reach for
America...ALWAYS!**

Air Mobility Command Passenger Policy Branch



U.S. AIR FORCE

PATRIOT EXPRESS



*A DoD
And Civilian
Partnership*



Air Mobility
Command

August 2014

What is **PATRIOT EXPRESS (PE)**?

Patriot Express, formerly known as Freedom Bird, Rotator or Cat B, is a Department of Defense contracted commercial charter mission which provides support for official duty travelers and their family members. 618 Tanker Airlift Control Center at Scott AFB, IL, schedules these international charter flights on a regular basis to and from AMC commercial airport locations and/or military air passenger terminals. These flights offer an array of in-flight amenities and operate similar to scheduled commercial airlines. *Patriot Express* is an excellent provider of service member morale by providing Space Available travel opportunities to and from the United States.

Leg Room

AMC and *Patriot Express* carriers have worked hard to make sure that you have as much room as possible. Seat pitch, which is equated to legroom, is 34 inches on some *Patriot Express* missions compared to 31 to 32 inches on most commercial airlines. Two to three inches may not seem like much but on a 12-hour flight makes a big difference!



Amenities

Patriot Express flights provide many amenities. Meals are comparable to commercial airlines business class, and special meals such as kosher, children's, diabetic, and vegetarian can be ordered with a 24-hour advance notice. Hot towel service may be provided prior to each meal service. Current box office movies are shown and audio headsets are provided free of charge during flight.

Contract Enforcement

US Transportation Command, HQ Air Mobility Command Field Operating Contract Administrators and HQ AMC Passenger Policy personnel routinely travel on missions to inspect air carriers for contract compliance. In addition, each location's Quality Assurance Personnel or Contract Officer Representatives perform inspections prior to mission departure. We partner with contracted carriers to ensure our passengers receive the best possible service.



Pets

Families in Permanent Change of Station status are authorized to take two pets (dogs and cats only) as long as pet containers with pets, do not exceed 150 pounds. Pet(s) must be able to lie down, stand up, and turn around in their container. For the safety of your pet, soft-sided and collapsible kennels are not allowed. Small pets are authorized in-cabin as long as the kennel fits under the seat and does not exceed 20" L X 16" W X 8 1/2" H. Soft-sided kennels are authorized for in-cabin movement only. Passengers are responsible to obtain all pet shipment requirements, quarantine, and costs associated with shipment of their pet. Contact your local Transportation Office or an AMC Passenger Terminal for further assistance. Recommend contacting your veterinarian for required documentation including immunizations and advice on preparing your pet for travel; feeding, watering, etc. You can visit the DoD website below for specific information

<https://tops.ppcigweb.sddc.army.mil/ppcig/menu/query/country.do> You can also refer to the Pet Travel Brochure on our AMC Travel Site: <http://www.amc.af.mil/amctravel> for additional information.

Service Animals

Bona fide service animals are authorized to accompany passengers with disabilities in the cabin of the aircraft. Identification cards and written documentation are required and must be issued by an agency verifying the animal has been trained as a service animal. Transportation is subject to country quarantine procedures. Specific information can be found by accessing: <http://travel.state.gov>. It is recommended to contact your local Transportation Office or Passenger Terminal to ensure your service animal can be accommodated.

Required Documentation

Military and DoD Travelers must possess Government issued ID cards which includes dependents 10 yrs of age and older, travel orders (NATO travel orders when required), passports and visas. Responsibility to obtain and maintain required documentation lie solely with you, the traveler. Additional information can be found by accessing: <https://www.fcg.pentagon.mil/>

AMC Commercial Airport Locations

Passenger check-in at AMC commercial airport locations begin 6 hours prior to departure to allow passenger and baggage check-in. If passengers do not elect to check-in early, required show time is no later than 2 hours and 20 minutes prior to departure at BWI Airport and 3 hours and 20 minutes prior to departure at SEA-TAC Airport. Check-in times are designed to ensure on time departures. If you are departing from a military installation, check with passenger terminal personnel for specific check-in times. If you encounter any difficulties during your passenger processing, ask for an on site military representative.

